

## RESOURCE CENTER

511 N. Broadway | info@vmcinc.org  
(865) 673-0235 | vmcinc.org

Entrance on lower level at the back of the building

The Resource Center is a Day Center with staff who provide one-on-one case management to help overcome barriers to housing and self-sufficiency. Classes, showers, laundry facilities, social activities, and a meal program are also offered.

### WHO WE SERVE

Knox County TN residents who are defined as homeless (Staying in emergency shelter or a place not meant for habitation) and score in the qualifying range on the CHAMP assessment

### WHAT WE PROVIDE

- Case management to help locate permanent, affordable housing
- Daytime temporary shelter (Individuals with companion animals with verification of current immunizations are welcome)
- Classes to help with finding, qualifying for, and keeping housing
- Showers, laundry facilities, and telephone/computer access
- Social activities and meals available to program members

### HOW TO PARTICIPATE

We offer services to those who have been referred by the Coordinated Housing Assessment and Match Plan (CHAMP) and have completed an orientation session. Those interested in the Resource Center should start with a CHAMP assessment through the VMC Bush Family Refuge Tuesday - Thursday 9:00 AM - 11:00 AM.

Once referred to the Resource Center, Neighbors will need to check in Monday through Friday before 9:00 AM in order to maintain their place on the waiting list. If a Neighbor is a member of a household referred to the Resource Center, all household members will need to be present. New members will be selected from the waitlist based on case management capacity, CHAMP assessment score, and the number of times a neighbor has checked in at the Resource Center. New members must be present at 9:00 AM in order to be selected.

### TIMES OF SERVICE

- Monday 7:00 AM – 4:00 PM
- Tuesday-Thursday 7:00 AM – 5:00 PM
- Friday 7:00 AM - 3:00 PM

### WHAT TO BRING

No documents are required; staff will confirm the CHAMP referral via HMIS.